

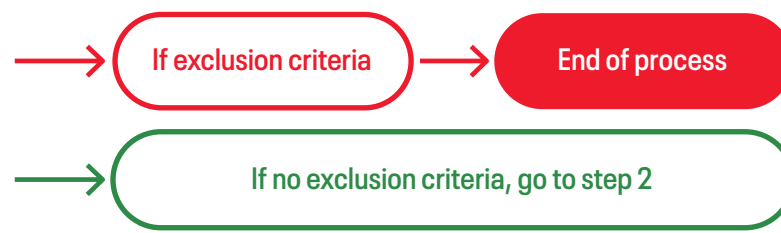
RECENTLY DECEASED PATIENT (patient died within the last 24 hours)

In accordance with section 204.01 (AHSS)

1 IDENTIFY potential donor

Check if the deceased has any of the following exclusion criteria:

- Over 86 years of age;
- HIV, HBV, HCV;
- Untreated active systemic infection;
- Blood cancer (lymphoma, leukemia, Hodgkin's disease);
- Alzheimer's, Parkinson's, dementia of unknown origin.



! DO NOT SUGGEST THE OPTION OF DONATION TO THE FAMILY BEFORE STEP 3

2 RECOMMEND potential donor

1-888-366-7338, option 2
(24 hours/day, 7 days/week)

Contact Héma-Québec and transmit the following information:

- Name of the deceased;
- Date of birth;
- Health insurance number;
- Indicate if the potential donor signed the consent sticker on the back of the health insurance card.

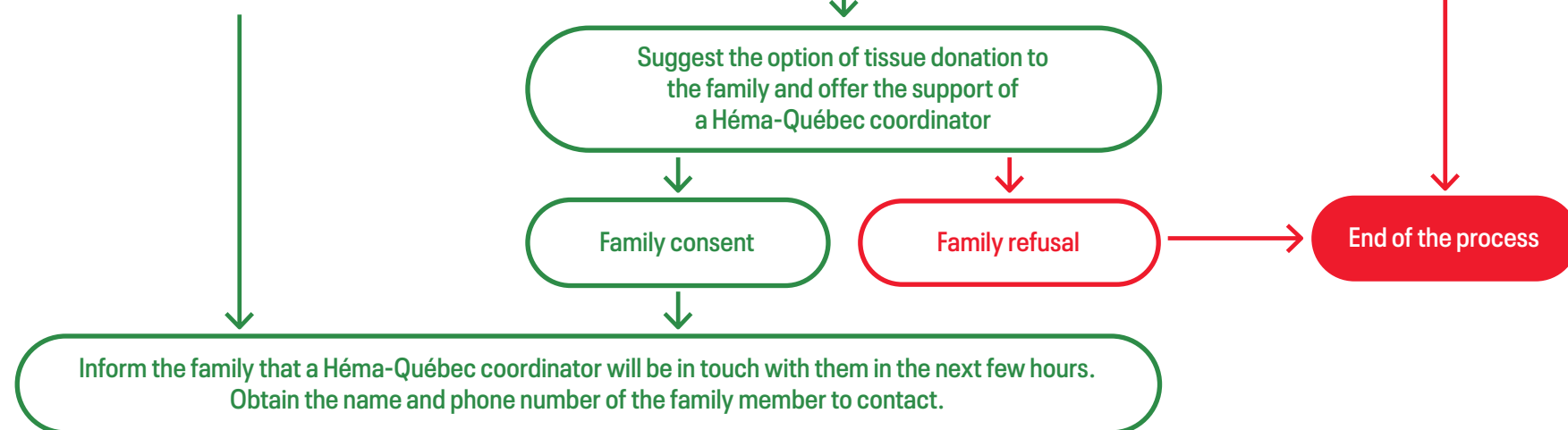
Héma-Québec will perform the necessary verifications of consent registries of both the Régie de l'assurance maladie du Québec (RAMQ) and the Chambre des notaires du Québec (CNQ). Once both registries have been checked, healthcare professionals will be informed by phone of the presence or absence of a consent or refusal.

3 COMMUNICATE the information to the family

Presence of a consent in the registries or on the signed health insurance card

Absence of a consent in the registries

Refusal in the CNQ's registry



4 PROVIDE the information for donor qualification

coordonnateurs.th@hema-quebec.qc.ca
418-780-2097 (Fax)

HEALTH CARE FACILITY

Contact Héma-Québec to confirm the date and time of death and submit the following documents:

ADMISSION STAFF:

- Share the death certificate (SP-3) through SIED; Héma-Québec's coordinator can support you at this stage if needed.

HEALTHCARE PROFESSIONALS:

- Ambulance transport/paramedic report (AS-810/AS-803P), if applicable;
- Hospitalization summary sheet;
- Medical progress notes;
- Nurse's observation notes;
- Laboratory results (white blood cells, toxicology results, cultures and blood cultures);
- Medication Administration Record (MAR);
- Medical consultation notes for the current hospitalization;
- Basic parameter record (vital signs sheet);
- Blood or stable product administration sheets;
- Level of care sheet.

HOME

- 1) Contact Héma-Québec to confirm the time of death;
- 2) Share the death certificate (SP-3) through SIED; Héma-Québec's coordinator can support you at this stage if needed.
- 3) Provide contact information for the family representative to follow up with.



Refrigerate the body as soon as possible. Enter the date and time of refrigeration in the file.

The rest of the process is handled by Héma-Québec, including recording family's consent by phone and donor qualification.