



SENDING BY E-MAIL

Montréal, April 22nd, 2024

TO THE HUMAN TISSUE SUPPLIERS DEALING WITH ONE OR MORE INSTITUTIONS IN QUÉBEC'S HEALTH AND SOCIAL SERVICES SYSTEM

Object: On December 2, 2024, Héma-Québec will become the sole distributor of human tissues; a one-stop shop for all the needs of Québec's healthcare network.

Dear Madam, Dear Sir,

On May 1st, 2023, we have announced that Héma-Québec would take over all the distribution of processed human tissues to Québec hospitals. We would now like to inform you of the effective date of this change, **December 2, 2024**.

As of this date, Héma-Québec will assume the exclusive supply and distribution of human tissues for the entire Québec healthcare network, thus consolidating its role in the delivery of this type of biological products of human origin.

As of December 2, 2024, all requests for the supply of human tissues from Québec's public healthcare network must be directed exclusively to Héma-Québec at the following e-mail address: tissus@hema-quebec.qc.ca.

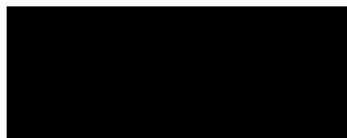
Rest assured that Héma-Québec's supply of human tissue products is based on the recommendations of physicians' associations and expert committees, to ensure that the network's needs are met in this new mode of operation. It should be noted that hospital management must notify Héma-Québec of any new supply requests, starting immediately.

As mentioned in a previous communication, the award of the human tissues sole distributor mandate to Héma-Québec stems from a recommendation by the Québec Biovigilance Committee, with the objective of simplifying supply management and reinforcing the traceability of human tissue products.

I would like to thank you for your cooperation in this change, which will require a period of adaptation on your part. Your cooperation is essential in this important transition phase.

Do not hesitate to contact us if you have any questions about this mandate by contacting us at the following address: approvisionnement.tissushumains@hema-quebec.qc.ca


Best regards,



Original signé



Director Acquisition Strategy Human Tissues
Héma-Québec

c.c. , Vice-President, Supply Chain, Héma-Québec